

NOTICE OF NONDISCRIMINATION

Ferrell Hospital Community Foundation, dba Ferrell Hospital, complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ferrell Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity or sexual orientation.

Ferrell Hospital

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, call 618-273-3361 ext. 151.

If you believe that Ferrell Hospital has failed to provide these services or discriminated in another

way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Ferrell Hospital Administration
1201 Pine Street, Eldorado, IL 62930
Phone: 618-273-3361 ext. 151; Fax: 618-273-2571
and/or e-mail: administration@ferrellhosp.org

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Ferrell Hospital Administration is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or telephone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F,
HHH Building
Washington, D.C. 20201
1-800-368-1019; 1-800-537-7697 (TDD)

Complaint forms are available at
www.hhs.gov/ocr/office/file/index.html

LANGUAGE ASSISTANCE SERVICES

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-752-6096/618-273-3361.

Polish UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 800-752-6096/618-273-3361.

繁體中文 (Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 800-752-6096/618-273-3361

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 800-752-6096/618-273-3361 번으로 전화해 주십시오.

Tagalog (Tagalog – Filipino) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 800-752-6096/618-273-3361

ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 812-450-5000 (TTY 812-450-4900) (رقم 812-450-5000) العربية هاتف الصم والبكم 800-752-6096/618-273-3361.

Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 800-752-6096/618-273-3361

Gujarati સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 800-752-6096/618-273-3361

Urdu كال کریں - اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ 800-752-6096/618-273-3361

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 800-752-6096/618-273-3361

Italian ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 800-752-6096/618-273-3361

(Hindi) ध्यान दें: यदि आप बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 800-752-6096/618-273-3361 पर कॉल करें।

Français (French) ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 800-752-6096/618-273-3361

Greek ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 800-752-6096/618-273-3361

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 800-752-6096/618-273-3361